

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 125046	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/22/2020
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

PU'UWAI 'O MAKAHA

**84-390 JADE STREET
WAIANAE, HI 96792**

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4 000	Initial Comments A state re-licensure survey was conducted at the facility from 01/14/2020 - 01/22/2020. The facility's census was 69 residents at the time of entrance.	4 000		
4 159	11-94.1-41(a) Storage and handling of food (a) All food shall be procured, stored, prepared, distributed, and served under sanitary conditions. (1) Dry or staple food items shall be stored above the floor in a ventilated room not subject to seepage or wastewater backflow, or contamination by condensation, leakages, rodents, or vermin; and (2) Perishable foods shall be stored at the proper temperatures to conserve nutritive value and prevent spoilage. This Statute is not met as evidenced by: Based on observation and interviews, the facility failed to ensure all food was prepared, distributed and served under sanitary conditions during two of three dining observations of the kitchen, the two dining areas and resident rooms. There were numerous flies in the building while the residents were having their meals or in their rooms. This deficient practice had the potential to cause the transmission of disease and/or infection and affect all residents residing in the facility. Findings include: On 01/14/20 at 12:00 PM, during the lunch observation in the Station 2 dining room, two flies were seen flying around in the dining room. One of the certified nurse aides (CNAs) was trying to	4 159		2/22/20
			1. Residents 6, 22, 35, 38 and 40 did not experience disease transmission nor infection related to the pests. 2. Exposed Residents were monitored to ensure they did not experience disease transmission or infections related to the alleged practice. 3. Facility's pest control company conducted a two-day targeted treatment for the flies beginning on 1/15/2020. The pest control company provided the facility a spot spray that will assist in controlling sudden fly occurrences and for use as an early response on those occasions. A review of the physical structure and routines was conducted and modifications to the process were implemented to	

Office of Health Care Assurance

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/05/20

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4 159	<p>Continued From page 1</p> <p>shoo them away, but then many more flies were seen flying around the dining room. CNA1 and other staff were seen trying wave the flies off as they landed on the countertops of the kitchen service area and on the dining tables where the residents were sitting.</p> <p>On 01/14/20 at 12:10 PM, Resident (R) 38 had her meal delivered to her room and it was placed on her overbed table. R38 requested a sandwich instead of the pork adobo which was the lunch entree that day. R38 also had a red fly swatter at her bedside which she moved to another overbed table to the right of her bed area. On 01/17/20 at 11:13 AM, during an interview with R38, she said, "sometimes flies come in because of the food, that is sorta of the vinegary taste, pork adobo. Also flies attracted from tuna and spaghetti. Yeah, the spaghetti." She said, "I swatted one that day," and acknowledged it was on 01/14/19 when surveyor observed she had a red fly swatter at bedside. R38 said, "the flies drives me crazy!" R38 said her the red fly swatter was, "my weapon."</p> <p>On 01/14/20 at 12:16 PM, observation of the Station 2 dining room saw R22's family member, who was sitting in a motorized scooter, trying to swat the flies around her and R22 while the resident ate. The family member was using a blue fly swatter and was seen smacking it down on the table several times.</p> <p>On 01/14/20 at 12:20 PM, CNA2 delivered an in-room lunch tray to R35. There was a fly at his bedside and the fly flew over to his roommate's side.</p> <p>On 01/14/20 at 12:31 PM, per interviews with CNA3 and CNA4, they said because of the "rainy</p>	4 159	<p>reduce access points.</p> <p>Facility staff were in-serviced regarding infection control related to pest control, early response and dining procedures.</p> <p>4. Audits of resident living areas will be conducted by Administrator and/or designee to monitor for flies. Audits will be conducted weekly until substantial compliance is achieved per review by QA committee. Results of the audits will be reported to the QA Committee for review and recommendations if necessary.</p> <p>Responsible Party: Administrator and/or designee</p>	

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4 159	<p>Continued From page 2</p> <p>season," all the flies were coming out.</p> <p>On 01/15/20 at 12:09 PM, one fly landed on R40's hand while he began to eat his sandwich. R40 waved that fly away along with many other flies flying around him. R6, who was sitting near R40 was also trying to shoo away flies with one hand while trying to eat his lunch.. The kitchen staff server (KSS) said the flies come in because, "sometimes they open the door in the back (of the kitchen)." Then, at that time, the kitchen supervisor (KS) walked into the kitchen from that door, and the KSS said, "like that." The KS said out loud that while he let one in, he also let one out (a fly).</p> <p>On 01/15/20 at 12:12 PM, R40 said to surveyor, "Yeah, the flies, long time." R6 said, "too many flies," and one fly then landed on his water cup, which a CNA removed.</p> <p>On 01/15/20 at 12:15 PM, R22 said, "Irritating, the flies, not good for the food. My (relative), she hates flies."</p> <p>On 01/15/20 at 12:23 PM, many, many flies were flying around in the Station 2 dining room. Several of the flies were in and around R6's tea cup, with two more flies on the corner of his table and one fly on the table near him. R6 stated, "It's sickening, it's sickening." At that time, the registered dietitian (RD) was nearby and was asked to see the numerous flies in R6's tea cup. The RD saw it, apologized to the resident and immediately removed the resident's tea cup away and the flies flew off into the dining room. R6 continued to say how sickening it was to see all these flies around him.</p> <p>On 01/15/20 at 12:36 PM, an interview of</p>	4 159		

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4 159	<p>Continued From page 3</p> <p>housekeeper (HK) 1 was done. He stated, "never seen flies in the dining room when they eating." HK1 said, "when I cleaning, no more food by then." HK1 said his supervisor was on vacation for two weeks and thus unavailable.</p> <p>On 01/15/20 at 12:58 PM, during an interview with the Director of Nursing (DON) and the Clinical Operations Specialist (COS), they stated they heard about the fly problems in the Station 2 dining room. They were also trying to figure it out and were trying the use of overhead fans in the lower dining room (Station 1, which had a lesser amount of flies than Station 2, but yet had flies per observations done by another surveyor during the kitchen/dining reviews there). The COS stated they considered the back door in the Station 2 kitchen as a probable factor since it was opened by the KS for quick access to the adjoining kitchen. This door had no blower air curtain and would open directly to the outside sidewalk, allowing flies to enter the kitchen.</p> <p>On 01/15/20 at 01:07 PM, an interview with the Infection Preventionist (IP) was done. The IP said she heard about the fly problem and the facility maintenance director (FMD) was in contact with their pest control vendor for additional spraying of the grounds. The IP also said they were going to re-assess their lighting. When she was queried as to the potential source of the flies, the IP said, "I feel like it's more so, the rain and everything and indoors is more of an area they'd gravitate to. So we're doing more trap cleaning with the flies, making sure all of our exits are closed and fans in place to blow them out and (vendor) to do more spraying, repellant wise." When the IP was further queried as to the observed lack of response by staff to mitigate the fly problem, as the second dining observation</p>	4 159		

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4 159	<p>Continued From page 4</p> <p>revealed more flies, she said she was, "kinda been educating the staff to get the food to the patients and if they're able to swat the flies. . ."</p> <p>The IP acknowledged the need to respond faster to such a problem as the residents were being served food under unsanitary conditions.</p> <p>On 01/15/20 at 01:12 PM, an interview with the FMD was done. He was at the Station 1 dining room where another staff was replacing one of the blue light bulbs in the light trap. The FMD said the light was not working. The FMD said they had also checked Station 2 and replaced the blue trap boards in the lights yesterday. The FMD also said he was at the Station 2 dining room about an hour earlier and confirmed he saw the flies. The FMD said, "I think what's happening is the door stays open too long, the ADA door stays open too long of a period and more chances of a flies to get in." The FMD said they have a problem with the flies off and on during the rainy season. He stated the vendor would do power sprays of the perimeter and grass where the flies tended to breed and within two days, the difference (less flies) could be seen. The FMD said their Administrator was aware of this current fly problem and the vendor was asked to come sooner than scheduled. The FMD said his future plan was to have more treatments with follow-up spraying. He understood the observed outcome was that food was being served in an unsanitary environment as a result of the numerous flies in both dining room and kitchens.</p> <p>On 01/15/20 at 02:35 PM, during a brief meeting with the Administrator, she stated their vendor, "coming today and will work on putting up more barriers." She said it was their rainy season and that they are dealing with it now. The</p>	4 159		

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4 159	<p>Continued From page 5</p> <p>Administrator acknowledged and stated, "we need to have more of an immediate response to this."</p> <p>On 01/16/20 at 05:24 PM, a third dining observation was done for the dinner meal. Observation in both dining rooms found only one fly flying around in the Station 2 dining room, and no flies in the hallways and/or the resident rooms on random observations.</p> <p>2) On 01/14/20 at 11:17 AM, during initial tour of the kitchen (Station One's Main Kitchen) with Cook1 and Kitchen Supervisor (KS) it was observed there were numerous large flies flying around the Main Kitchen. Kitchen staff present in the kitchen were observed not to be concerned or bothered by the flies.</p> <p>On 01/14/20 at 11:35 AM, upon entering Station Two's Satellite Kitchen with KS, immediately observed major fly infestation in the kitchen. Queried KS if the facility uses any devices that help eradicate the flies. KS stated yes, they use ECO Lab and proceeded to point towards the ceiling where a half dome was mounted on the wall below the ceiling. KS stated the flies go in and never come out. KS stated when they clean the dome, a lot of flies are inside the dome.</p>	4 159		